

KERSHAW • SHUN • ZT WARRANTY/SERVICE FORM

- 1** Please fill out the form below to help us return your Kershaw, ZT or Shun knives to you as soon as possible. Any missing information may delay your item(s) being returned to you within six weeks. Please make a copy of the form for your records, too.
- 2** Place form with item(s) shipped; then close and tape your box according to shipper recommendations. Ship using a company that has tracking numbers and insurance (highly recommended). Envelopes are not allowed. Kai-USA, LTD will not be held responsible for any damage or loss incurred, if your items are not properly packaged or declared to U.S. Customs (if coming international). **International Customers (Canada, Mexico, etc):** To avoid unnecessary duty charges, please fill out the declaration form required by US Customs. Note on the form that the items are being returned for Warranty service.
- 3** Ship to: **Warranty Dept. Kai-USA, LTD.**
18600 SW Teton Ave
Tualatin, OR 97062
- PLEASE ALLOW 4 TO 6 WEEKS FOR PROCESSING, BEFORE CHECKING ON THE STATUS OF YOUR SHIPMENT. WHEN CALLING OR EMAILING Warrantyinfo@KAI-USA.com, HAVE YOUR INFORMATION AVAILABLE. THANK YOU.**

Date shipped: _____

Name of Owner: _____

Mailing Address: _____ **Apt. or Suite** _____

City: _____ **State/Prov.:** _____ **Zip:** _____

Country: _____

Best way to contact you: Phone # (_____) _____ - _____

Email: _____

Part number, detailed description and Country of Origin – **part number and COO noted on knife blade:** COO = USA for United States, JPN for Japan, TWN for Taiwan, MEX for Mexico, SWE for Sweden, and CHN for China. Please put one part number per line. If additional lines are necessary, please complete another form and ship forms and knives in one box. **Example:** { Quantity 1 Part #: DM0707 Description: Shun Chef's Knife 10" Country of Origin/Manufacture: JPN }

Quantity _____	Part # _____	Description: _____	Country of Origin/Manufacture: _____
Quantity _____	Part # _____	Description: _____	Country of Origin/Manufacture: _____
Quantity _____	Part # _____	Description: _____	Country of Origin/Manufacture: _____
Quantity _____	Part # _____	Description: _____	Country of Origin/Manufacture: _____

Reasons for Warranty Service: _____

Do any knives shipped have sentimental value? Y/N _____ If Yes, knife may be able to be returned to you if not repairable. If No, then a replacement knife will be sent per the Warranty Guidelines listed on the warranty information pages posted on the Kershaw, Shun and ZT websites.

Limited Lifetime Warranty

Kershaw products are guaranteed for the lifetime of the original owner to be free of defects when received from the factory. Any product we find to be defective in its original material, construction, or workmanship will be repaired or replaced with the same item or one of equal value at no charge. (Of course, normal wear, abuse such as prying with the knife, or neglect are excluded from this non-transferable warranty.)

Knives are extremely sharp tools and should only be used with the utmost care and caution.

We reserve the right to change specifications, materials, or discontinue products at any time without notice. We also reserve the right to refuse any package or to charge the sender for any duties incurred by us for wrongly declared or undeclared packages shipped to our Warranty Department.

This form can also be found at: <http://www.kershawknives.com/warranty.php?brand=kershaw>